PTCL Smart TV app HELP MANUAL FOR

PC VERSION

Smarttv.com.pk

Dated: 20th Feb 2015

- 1. Open your Chrome or Firefox browser.
- 2. In the browser's address bar type smarttv.com.pk
- 3. Go to Sign up

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- 4. Enter the required information.
- 5. Press get MDN (note it for payment purpose)
- 6. Press submit button.
- 7. Username /password along with MDN will be allotted to the customer and will be sent to customer through Email.
- 8. Select the payment mode
 - a. For EVDO TOPUP: Enter Rs 500 Scratch card number against your user name on the Smart TV app.
 - b. For U-load, Mobicash, UBL Omni, or Easy Paisa visit nearest shop and recharge the amount against provided MDN.
 - c. Customer can recharge his/her MDN through one link ATM, online banks.
 - d. Customer can recharge his/her Smart TV App MDN by using credit card at the PTCL e-Payment portal at https://epayment.ptcl.net.pk
- 9. In order to successfully install the required client and sign, please follow these steps:
- 10. Login in using your provided Username and Password

- 11. If you are logging in for the first time you will be prompted to install the Verimatrix view right client. (to watch any live channel or VOD's it is mandatory to install this client)
- 12. Click on **Download** button and the download will start as shown in the pic below



13. Once the download is complete a security check **may** be prompted. Select **Keep** as shown in pic below.

| Download | | |
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| Please Download Verimatrix ActiveX Download | | |
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14. Now click on the downloaded client to run the setup:

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Click on Run



Now follow the steps to complete the install.

Important: Before proceeding please close you web browser(s) and any other running programs like outlook etc.



- 15. Once the installation completes click **finish**
- 16. Now open your browser and in the address bar type smarttv.com.pk
- 17. Go to the sign in page and login using your username and password.

Enjoy the PTCL Smart TV services.

Note: IOS customers will subscribe through Android application or PC screens