PTCL Smart TV app
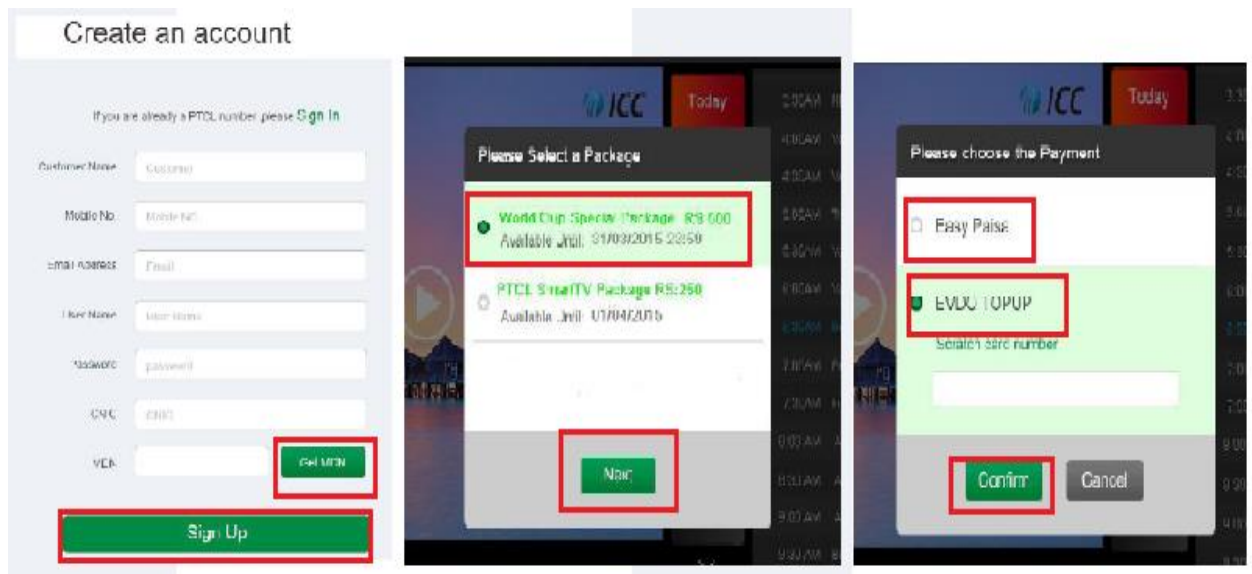
HELP MANUAL

FOR

PC VERSION

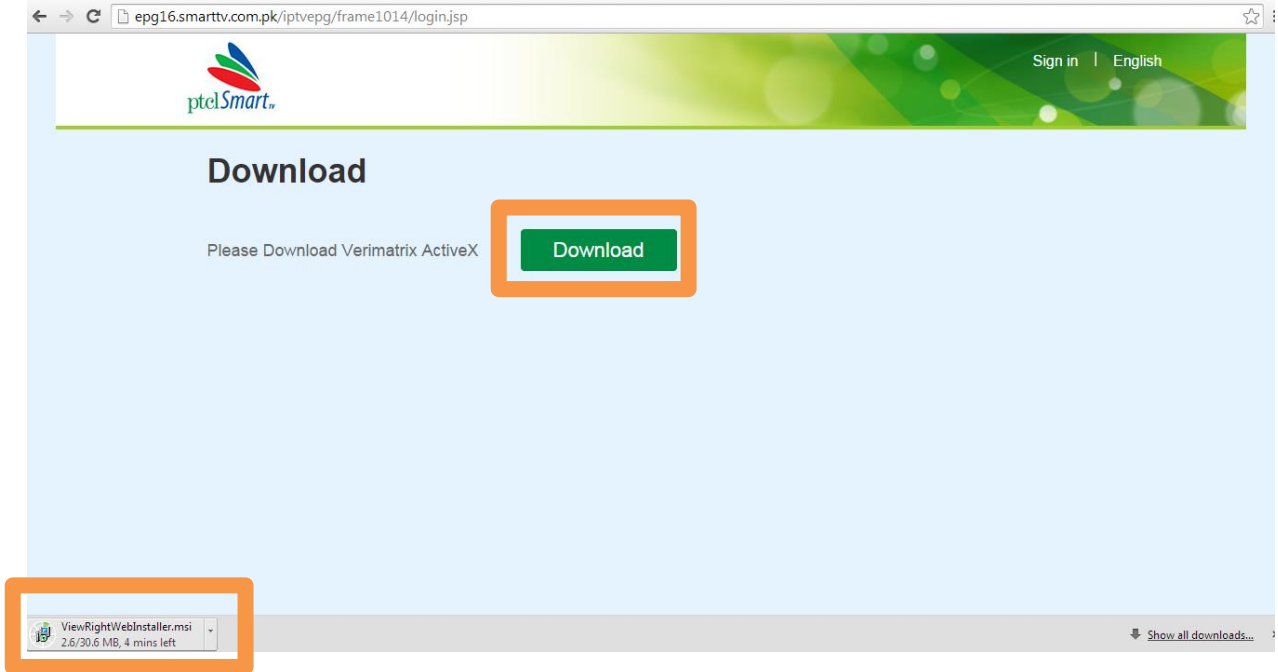**Smarttv.com.pk**

Dated: 20th Feb 2015

1. Open your Chrome or Firefox browser.

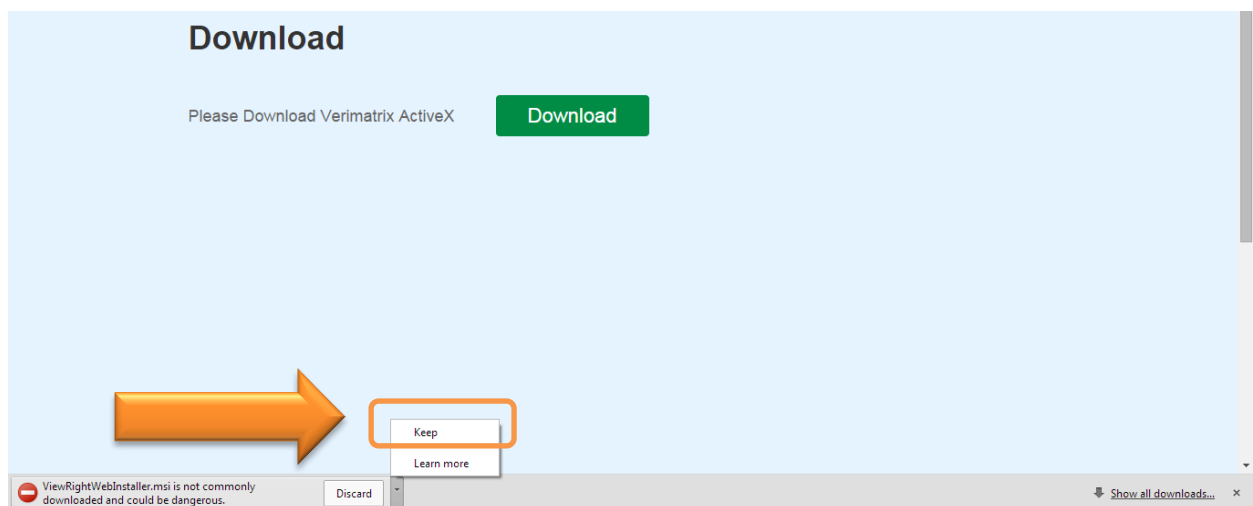2. In the browser's address bar type **smarttv.com.pk**

3. Go to **Sign up**

4. Enter the required information.
5. Press get MDN (note it for payment purpose)
6. Press submit button.
7. Username /password along with MDN will be allotted to the customer and will be sent to customer through Email.
8. Select the payment mode
    a. For EVDO TOPUP: Enter Rs 500 Scratch card number against your user name on the Smart TV app.
    b. For U-load, Mobicash, UBL Omni, or Easy Paisa visit nearest shop and recharge the amount against provided MDN.
    c. Customer can recharge his/her MDN through one link ATM, online banks.
    d. Customer can recharge his/her Smart TV App MDN by using credit card at the PTCL e-Payment portal at https://epayment.ptcl.net.pk

9. In order to successfully install the required client and sign, please follow these steps:
10. Login in using your provided **Username and Password**

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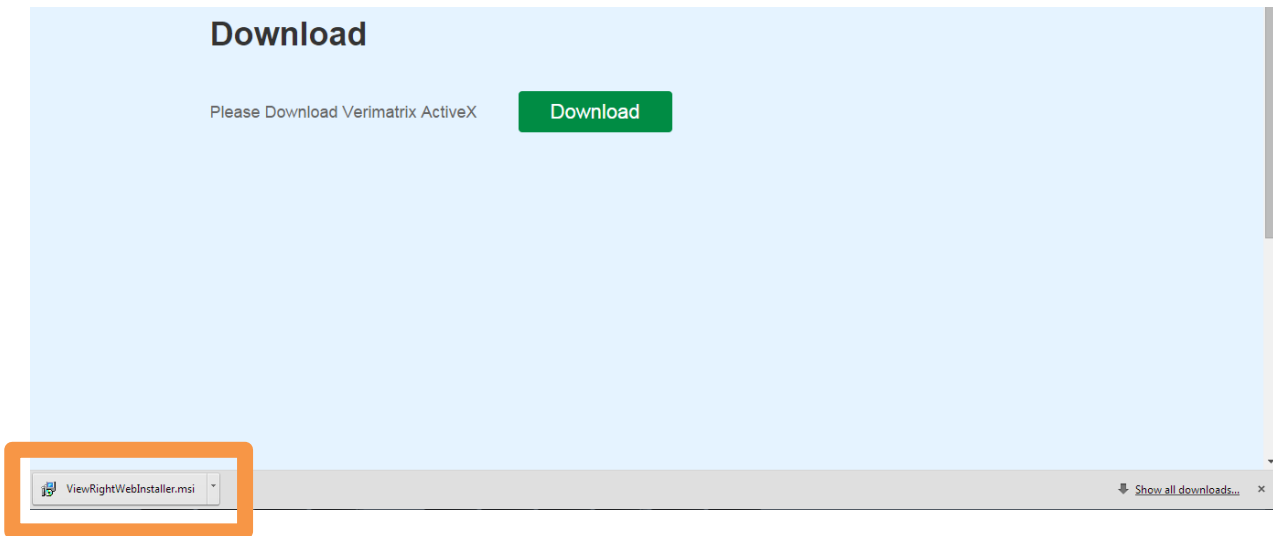10. Login in using your provided **Username and Password**

11. If you are logging in for the first time you will be prompted to install the **Verimatrix view right** client. (to watch any live channel or VOD's it is mandatory to install this client)

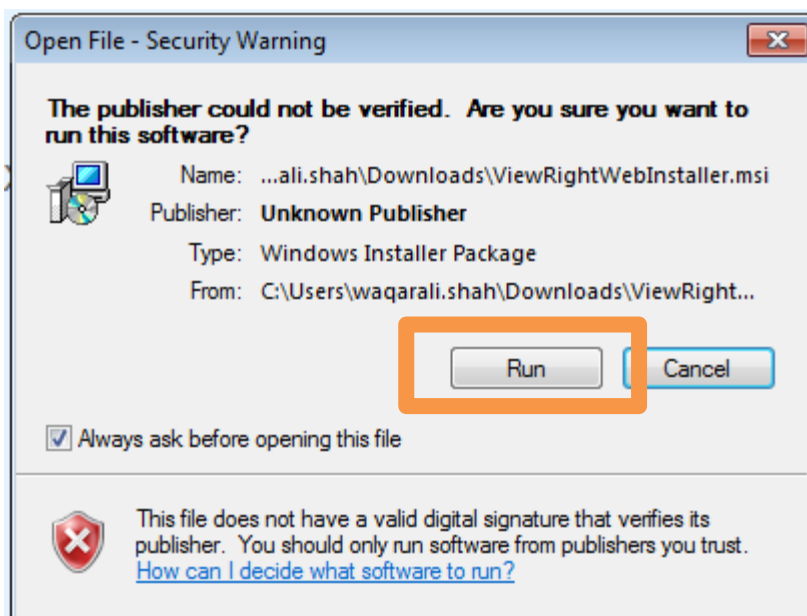12. Click on **Download** button and the download will start as shown in the pic below

13. Once the download is complete a security check **may** be prompted. Select **Keep** as shown in pic below.

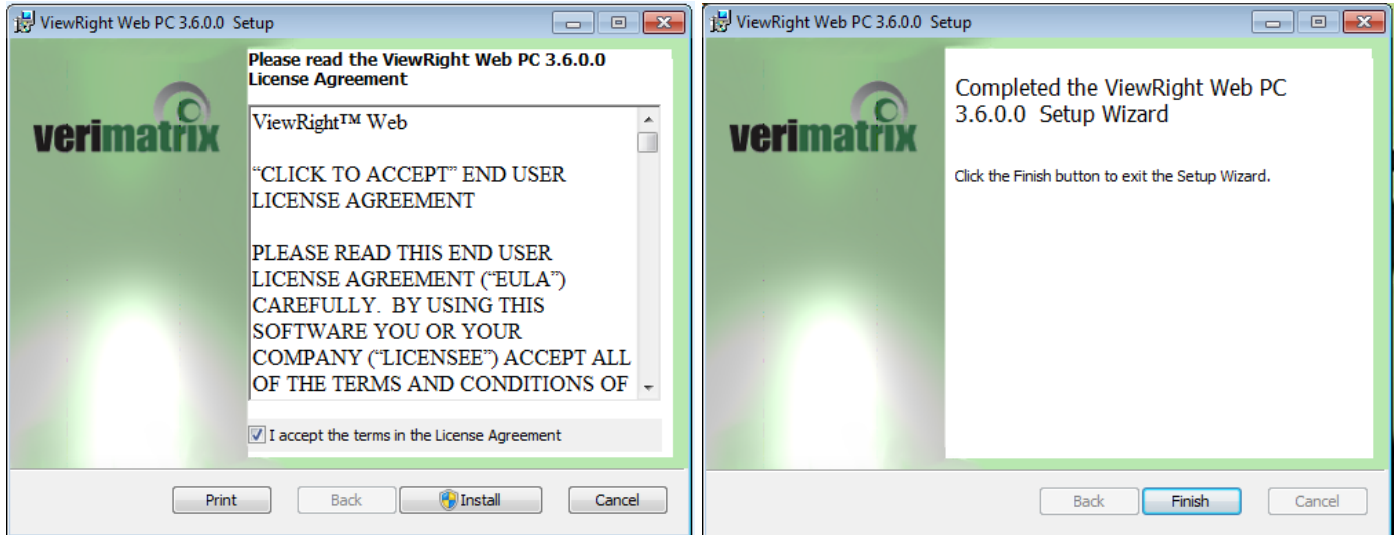14. Now click on the downloaded client to **run the setup**:

Click on **Run**

Now follow the steps to complete the install.

Important: Before proceeding please close you web browser(s) and any other running programs like outlook etc.

15. Once the installation completes click **finish**
16. Now open your browser and in the address bar type **smarttv.com.pk**
17. **Go to the sign in page and login using your username and password.**

Enjoy the PTCL Smart TV services.

Note: IOS customers will subscribe through Android application or PC screens