HELP MANUAL

FOR

PC/Laptop

Users of

www.smarttv.com.pk

Version.1

Dated: 2nd Jan-2015

Revised on: 10th Aug, 2015

In order to successfully install the required client and sign, please follow these steps:

- 1. Open Internet explorer or Chrome
- 2. In the browser's address bar type www.smarttv.com.pk
- 3. Go to "sign in"
- 4. Login in using your provided "User Name" and "Password"
- If you are logging in for the first time you will be prompted to install the "verimatrix view right" client. (to watch any live channel or VOD's it is mandatory to install this client)
- 6. Click on **Download** button and the download will start as shown in the pic below

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		Please Active>	Download	d Verimatrix		Download						
ViewRightWebInstallmsi 3.8/30.9 MB, 42 secs left	•											

7. Once the download is complete a security check **may** be prompted. Select **"Keep"** as shown in pic below.

Download	
Please Download Verimatrix ActiveX	Download
Keep Learn more	
ViewRightWebInstaller.msi is not commonly downloaded and could be dangerous.	Show all downloads ×

8. Now click on the downloaded client to **run the setup**:

Do	ownload	
Plea	se Download Verimatrix ActiveX Download	
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Click on "Run"

Open File	- Security Warning								
Do you want to run this file?									
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While files from the Internet can be useful, this file type can potentially harm your computer. Only run software from publishers you trust. What's the risk?									

Now follow the steps to complete the install.

Important: Before proceeding please close your web browser(s) and any other running programs like outlook etc.



- 9. Once the installation completes click "finish"
- 10. Now open your browser and in the address bar type smartty.com.pk
- 11. Go to the sing in page and login using your user name and password.

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Featured Liv	ve TV	TVoD	Movies	TV Programs	Movie Bundles	NPVR	Favorites	Bookmarks	Parental Lock	My Account
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Enjoy the PTCL Smart TV services.

Chrome Browser Extra Tweaks:

After successful installation of the Verimatrix client if you are still prompted to install the Verimatrix client every time you try to use the services on <u>www.smarttv.com.pk</u>. Then you need to enable the Verimatrix plugin on Chrome by following these steps:

Step1: Input the following url in chrome browsers address bar:

chrome://flags/#enable-npapi



Step2: Press "Crl+F" and search the keyword NPAPI

Step3: Press "Enable" to allow the **NPAPI** function and then close the Chrome browser. Once enabled it should look as highlighted below:



Step4: Restart Chrome and enjoy PTCL Smart TV services on <u>www.smarttv.com.pk using your</u> <u>PC/Laptop web browser.</u>