

TENDER NOTICE

R-PROC.1-2023 /1037: “Procurement of Conversational BOT Implementation”.

1. Sealed bids are invited from potential bidders with relevant experience for “Tender Regarding Procurement of Conversational BOT Implementation” in the domain of Data Centers & Technology Operations.
2. Work will be awarded to successful bidders after a competitive bidding process.
3. Bids must be received duly completed in all respects. Tender Documents can be purchased from PTCL Regional Procurement Office Islamabad through email at below email address.
asad.tayyab@ptclgroup.com
4. Last date of query submission is **22-Nov-2023**.
5. Separate Technical and Commercial bids required to be submitted up to **24-Nov-2023**, as instructed in the instruction to bidders document in the RFP/tender pack.
6. The Bids must be accompanied by a Bid bond 2% of quoted price as security in the form of CDR / DD in the name of “**Pakistan Telecommunication Company Limited**”. In case of non-compliance, the bids will be disqualified from further processing.
7. Bids received after the above deadline shall not be accepted and will be returned unopened.
8. PTCL reserves the right to reject any or all bids and to annul the bidding process at any time, without thereby incurring any liability to the affected bidder (s) or any obligations to inform the affected bidder (s) of the grounds for PTCL action.
9. All the rates must be inclusive of all taxes except GST/SST.
10. All correspondence regarding any clarification about the subject tender may be addressed to the undersigned.

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