

**PAKISTAN TELECOMMUNICATION COMPANY LIMITED**

**TENDER NOTICE**

**NO. Proc.6-1/1/070425/4131**

**PARTNER FOR DESIGN, IMPLEMENTATION & SUPPORT FOR DIGITIZATION OF  
CUSTOMER WORKFLOWS & AUTOMATION**

- (a) Bids in (PKR on DDP basis (inclusive of all applicable taxes) are invited for the PARTNER FOR DESIGN, IMPLEMENTATION & SUPPORT FOR DIGITIZATION OF CUSTOMER WORKFLOWS & AUTOMATION and in accordance with PTCL requirements and Scope of Work (“SOW”).
- (b) Bids (marked as “RFP # Proc. Proc.6-1/1/070425/4131 for PARTNER FOR DESIGN, IMPLEMENTATION & SUPPORT FOR DIGITIZATION OF CUSTOMER WORKFLOWS & AUTOMATION complete in all aspects and as per procedures laid down in the RFP) shall be submitted latest by **03.06.2025 before 5.00 PM.**
- (c) Bids must be accompanied by Bank Guarantee” (as bid security) in the name of Pakistan Telecommunication Company Limited – HQ, Islamabad equivalent to PKR 25,000/- valid for a period of six (06) Months from the date of its issuance, issued by a first class/scheduled bank located in Pakistan. In case of non-compliance, the Bids will be disqualified from further processing.
- (d) Bid shall be submitted only through SAP Ariba Platform via (link):  
  

<https://discovery.ariba.com/rfx/23170069>
- (e) Vendor registration is mandatory for all the Bidders interested to supply materials/Products and Services to PTCL. It is essential to mention the Vendor Registration Code (VR Code) assigned by PTCL on Bids submitted by Bidder(s). Unregistered vendors are required to get registered with PTCL for a good/continuous business relationship. Vendor Registration forms may be downloaded from the following link:  
  

<https://www.ptcl.com.pk/Info/Vendor-Registration-Form>
- (f) PTCL reserves the right to reject any or all Bids and to annul the Bidding process at any time, without thereby incurring any cost or liability to the affected Bidder(s) or any obligations (financial or otherwise) to inform the affected Bidder(s) of the grounds related to PTCL action.
- (g) All correspondence on the subject may be addressed to the undersigned.

**Group Director Procurement  
Support**

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