

PAK TELECOM MOBILE LIMITED

TENDER NOTICE

NO. Proc.8-3/1/210224/3614

PROVISION OF PTML TOP-DOWN NET PROMOTOR SCORE (NPS) TRACK SERVICES

- (a) Sealed Bids in Pakistani Rupees (PKR) on DDP basis (inclusive of all applicable taxes) are invited for the provision of PTML TOP-DOWN NET PROMOTOR SCORE (NPS) TRACK Services to PTML [*on frame contract model*] and in accordance with PTML requirements and Scope of Work (“SOW”).
- (b) Bids (marked as “**RFP # Proc.8-3/1/210224/3614 - Provision of PTML Top-Down Net Promotor Score (NPS) Track Services on [Frame Contract Model]**” complete in all aspects and as per procedures laid down in the RFP) shall be submitted latest by 19.04.2024 **before 11.59 PM.**
- (c) Bids must be accompanied by Bank Guarantee/Call Deposit “CDR” (as bid security) in the name of Pak Telecom Mobile Limited – HQ, Islamabad equivalent to Pakistani Rupees Twenty five Thousands Only (PKR 25,000) valid for a period of six (06) Months from the date of its issuance, issued by a first class/scheduled bank located in Pakistan. In case of non-compliance, the Bids will be disqualified from further processing.
- (d) Bids received after the above deadline shall not be accepted and be returned.
- (e) Bid shall be submitted only through SAP Ariba Platform on the below link:
- <https://discovery.ariba.com/rfx/19334858>
- (f) Vendor registration is mandatory for all the Bidders interested to supply materials/services to PTML. It is essential to mention the Vendor Registration Code (VR Code) assigned by PTML on Bids submitted by Bidder(s). Unregistered vendors are required to get registered with PTML for a good/continuous business relationship. Vendor Registration forms may be downloaded from the following link:
- <https://www.ptcl.com.pk/Info/Vendor-Registration-Form>
- (g) PTML reserves the right to reject any or all Bids and to annul the Bidding process at any time, without thereby incurring any cost or liability to the affected Bidder(s) or any obligations (financial or otherwise) to inform the affected Bidder(s) of the grounds related to PTML action.
- (h) All correspondence on the subject may be addressed to the undersigned.

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