

PAKISTAN TELECOMMUNICATION COMPANY LIMITED

TENDER NOTICE

No. Proc.5-1/2/270923/3445

IT Stack Services (Support & Maintenance and CR)

- (a) Bids are invited in DDP-PKR basis (inclusive of all applicable taxes) are invited for the IT Stack Services (Support & Maintenance and CR) in accordance with PTCL requirements and Scope of Work/Service Level Agreement (“SOW/SLA”).
- (b) Bids (marked as “RFP # Proc.5-1/2/270923/3445 - IT Stack Services (Support & Maintenance and CR) - Professional services as per procedures laid down in the RFP) shall be submitted latest by **21-November-2023 before 11.45 PM.**
- (c) Bids must be accompanied by Bank Guarantee/Call Deposit “CDR” (as bid security) in the name of Pakistan Telecommunication Company Limited – HQ, Islamabad equivalent to (Two) 02 % valid for a period of 06 Months from the date of its issuance, issued by a first class/scheduled bank located in Pakistan. In case of non-compliance, the Bids will be disqualified from further processing.
- (d) Bids received after the above deadline shall not be accepted and be returned.
- (e) Bid shall be submitted only through SAP Ariba Platform via link:

<https://discovery.ariba.com/rfx/17908688>
- (f) Vendor registration is mandatory for all the Bidders interested to supply materials/services to PTCL. It is essential to mention the Vendor Registration Code (VR Code) assigned by PTCL on Bids submitted by Bidder(s). Unregistered vendors are required to get registered with PTCL for a good/continuous business relationship. Vendor Registration forms may be downloaded from the following link:

<https://www.ptcl.com.pk/Info/Vendor-Registration-Form>
- (g) PTCL reserves the right to reject any or all Bids and to annul the Bidding process at any time, without thereby incurring any cost or liability to the affected Bidder(s) or any obligations (financial or otherwise) to inform the affected Bidder(s) of the grounds related to PTCL action.
- (h) All correspondence on the subject may be addressed to the undersigned.

Group Director Procurement (Support)

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