# TENDER NOTICE

**Proc#: GEVP-DCTO/RPC/ISB/29-10-2021/24-“Supply of Hybrid Chatbot-Whatsapp Business Integration Solution.”**

Sealed bids are invited from Vendors / Firms for“Supply of Hybrid Chatbot-Whatsapp Business Integration Solution” in accordance with PTCL requirements.

1 Tender Documents can be obtained by submitting Scanned Copy of tender fee Receipt of Rs.1000/- deposited to **PTCL Cashier (Muhammad Iqbal Contact # 3009500255**) at PTCL Accounts & Payments Office 3rd Floor PTCL Building Zero Point Islamabad.

2. Tender document along with BOQ will be shared only through Email **tahir.mehmood2@ptcl.net.pk****.**

2.SeparateTechnical and Commercial bids required to be submitted up to **08th November 2021** in the **Tender Box** placed at the Reception of PTCL Zonal Office, F-5/1, Islamabad.

3. Bids should be marked as

a) “Technical Bid for Supply of Hybrid Chatbot-Whatsapp Business Integration Solution.”

b) “Commercial Bid for Supply of Hybrid Chatbot-Whatsapp Business Integration Solution.”

4. The Bids must be accompanied by an amount of **02% of quoted amount/-** as security in the form of CDR / DD in the name of “**Pakistan Telecommunication Company Limited”**.

5. Bids received after the above deadline shall not be accepted and will be returned unopened.

6. PTCL reserves the right to reject any or all bids and to annul the bidding process at any time, without thereby incurring any liability to the affected bidder (s) or any obligations to inform the affected bidder (s) of the grounds for PTCL action.

7. Vendor registration is mandatory for all the vendors interested to engage in business with PTCL. Unregistered vendors would be required to get registered with PTCL for this purpose before award of work.

8. All the quoted rates must be exclusive of all GST.

9. 10% performance security will be applicable on all Purchase Orders/Contracts above the value of PKR 5 Million as per PTCL policy.

10. All correspondence regarding any clarification about the subject tender may be addressed to the undersigned.

**Manager (Finance – I) North,**

**Room # 211 2nd Floor, PTCL House, F-5/1 Islamabad**

**Email: tahir.mehmood2@ptcl.net.pk**

**PH: 051-2877989-2201259**

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