



**Pakistan Telecommunication Company Limited  
Headquarters Islamabad**

**TENDER NOTICE**

**Tender NO. Proc. 2-1/2/120917/1793**

**Operation & Maintenance Support of SmartLink Application**

1. Sealed bids are invited from for the **Operation & Maintenance Support of SmartLink Application** as per Scope of Work/SLA on **DDP PKR basis** in accordance with PTCL specifications.
2. Bids shall be submitted in PTCL Headquarters, G-8/4, Islamabad to the office of undersigned as per instructions provided in tender documents on or before **12:00 Hr. Dated 15-09-2017.**
3. Tender documents can be purchased from the undersigned on payment of Rs. 2500/- (non-refundable) through Demand Draft/pay order in favor of Pakistan Telecommunication Company Limited, H/Qs G-8/4, Islamabad.
4. Bids received after the above deadline shall not be accepted and be returned unopened. Bids through E-mail / Fax / Courier shall not be accepted.
5. Commercial bids must be accompanied by a bid security of two percent (2 %) of the total value of the bid and undertaking confirming the same must be part of Technical Bids. **In case of non-compliance, the bids will be disqualified from further processing.**
6. PTCL reserves the right to reject any or all bids and to annul the bidding process at any time, without thereby incurring any liability to the affected bidder (s) or any obligation to inform the affected bidder (s) of the grounds for PTCL action.
7. Bidder must mention their Vendor Registration code on quotation. In case vendor is not registered, then registration must be done before the issuance of Letter of Intent (LOI). Vendor Registration form can be downloaded from PTCL website <http://www.ptcl.com.pk/>
8. All correspondence on the subject may be addressed to the undersigned.

**Syed M Amir Tirmizi**  
**SM (Contracts – I.T)**  
**PTCL HEADQUARTERS, G-8/4,**  
**ISLAMABAD, Pakistan.**  
**Tel: +92-51-2289153**  
**e-mail: To: Amir.Tirmizi@ptcl.net.pk;**  
**CC: [ishtiaq.aziz@ptcl.net.pk](mailto:ishtiaq.aziz@ptcl.net.pk)**